
California Franchise Tax Board

2008 Information Directory

Members of the Board

Chair	John Chiang, State Controller
Member	Judy Chu, Ph.D., Chair, State Board of Equalization
Member	Michael C. Genest, Director of Finance

Executive Officer Selvi Stanislaus

FTB on the Internet ftb.ca.gov

Interactive Voice Response (IVR)/Automated Telephone Service

FTB's automated telephone system provides services in both English and Spanish to callers with touch-tone telephones. Callers may listen to recorded answers to frequently asked questions about state income taxes, 24 hours a day, seven days a week. Callers may order personal income tax forms, verify the status of their personal income tax refund, check their balance due, and confirm recent payment amounts and dates, 24 hours a day, except 10 p.m. Sunday to 5 a.m. Monday. Callers may order business entity tax forms 6 a.m. to 8 p.m., Monday through Friday and 6 a.m. to 4 p.m. Saturdays.

From within the United States, call	(800) 338-0505
From outside the United States, call (not toll-free)	(916) 845-6600

Homeowner and Renter Assistance Toll-Free Telephone Service

Callers may listen to recorded answers to frequently asked questions about homeowner and renter assistance 24 hours a day, seven days a week. Callers may order homeowner and renter assistance claim forms or verify the status of their homeowner and renter assistance payment 24 hours a day, except 10 p.m. Sunday to 5 a.m. Monday.

From within the United States, call	(800) 868-4171
From outside the United States, call (not toll-free)	(916) 845-6600

General Toll-Free Telephone Service (Taxpayer Services Center)

Telephone assistance is available year-round from 7 a.m. until 6 p.m. Monday through Friday. We may modify these hours without notice to meet operational needs.

From within the United States, call	(800) 852-5711
From outside the United States, call (not toll-free)	(916) 845-6500

Assistance for Persons with Disabilities

We comply with the Americans with Disabilities Act. Persons with hearing or speech impairments call:

From TTY/TDD	(800) 822-6268
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Tax Practitioner Services

✓ Hotline (not toll-free)	(916) 845-7057
✓ Hotline (Fax)	(916) 845-6377
✓ Personal Income Tax Collection (Fax)	(916) 845-0494
✓ Business Entity Tax Collections (Fax)	(916) 845-0145
✓ e-file	(916) 845-0353

Where to Call or Write

Note – If an address is not shown use:

UNIT NAME
FRANCHISE TAX BOARD
PO BOX 1468
SACRAMENTO CA 95812-1468

A

Accounting Period/Method Change (800) 852-5711
Change of Accounting Method/Period
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998
Application for Revivor (916) 845-7033
Audit Division
ftb.ca.gov/aboutFTB/ftb_overview.html

B

Bankruptcy, Personal Income Tax (916) 845-4750
Fax (916) 845-9799
(Personal Income Tax - Chapters 7/11 & 13)
Bankruptcy, PIT MS A340
Franchise Tax Board
PO Box 2952
Sacramento CA 95812-2952
Bankruptcy, Business Entities (916) 845-4375
Fax (916) 845-9799
(Business Entities - Chapters 7 & 11)
Bankruptcy, BE MS A345
Franchise Tax Board
PO Box 2952
Sacramento CA 95812-2952
Business Entities Filing Enforcement (800) 478-7194
Email: filing.enforcement@ftb.ca.gov

C

Claims for Refund (800) 852-5711
Collections
Business Entities
Practitioner Hotline Fax (916) 845-0145
Collection Contact Center (888) 635-0494
OR
Corporations (916) 845-7033
Exempt Corporations (916) 845-7163
Partnerships (916) 845-7165
Limited Liability Corporations (LLC) (916) 845-7166
Personal Income Tax
Practitioner Hotline (916) 845-7057
Hotline Fax (916) 845-6377
Collection Contact Center (800) 689-4776
(916) 845-4470

Court-Ordered Debt Collections (916) 845-4064
Court-Ordered Debt Collections
Franchise Tax Board
PO Box 1328
Rancho Cordova CA 95741-1328

Industrial Health and Safety
Debt Collections (916) 845-7222
Industrial Health and Safety Collections MS A112
Franchise Tax Board
PO Box 1146
Rancho Cordova CA 95741-1146

Vehicle Registration Debt
Collections (DMV) (888) 355-6872
(916) 845-6872

Vehicle Registration Collections
Franchise Tax Board
PO Box 419001
Rancho Cordova CA 95741-9001

D

Decedents, General Information (916) 845-3048
Deductible Dividends, Percent of (916) 845-4138
Disclosure Section (916) 845-3226
Dishonored Checks, Status of (800) 338-0505

E

Economic & Statistical Research Bureau . (916) 845-3400
Tax Measurement Research Section (916) 845-5986
Statistical Research Section (916) 845-3403
Fax (916) 845-5472
Education and Outreach (916) 845-7565
e-Programs Customer Service (916) 845-0353
e-file (916) 845-0353
EFT (916) 845-4025
Fax (916) 845-0287
e-Programs Customer Service
Franchise Tax Board
PO Box 1468
Sacramento CA 95812-1468
Email: e-file@ftb.ca.gov
Equal Employment Opportunity (916) 845-3652
Estate Income Tax Clearance Certificate . . (916) 845-4210
Estates, General Information (800) 852-5711
Exempt Organizations/Status/
Applying for (916) 845-4171

Where to Call or Write

Public Affairs (916) 845-4800
Public Records Act (916) 845-3226
 Disclosure Office MS A181
 Franchise Tax Board
 PO Box 1468
 Sacramento CA 95812-1468

R

Real Estate Withholding Services and Compliance
 Toll-free from the United States (888) 792-4900
 Withholding Services and Compliance
 Tax Practitioner Hotline
 (not toll-free). (916) 845-7315
 Local or international
 (not toll-free). (916) 845-4900
 Fax your forms (916) 845-9512

Regulations
 Administration/Status (916) 845-3306

Research, Economic & Statistical – See Economic

Returns, Request for Copies (Prior Years)
 Personal Income Tax (916) 845-5375
 Business Entity Tax (916) 845-5116
 Data Storage
 Franchise Tax Board
 PO Box 1570
 Rancho Cordova CA 95741-1570

Revivor/Restoration (916) 845-7033
 Fax (916) 845-6377

S

S Corporation – Termination of
 S Corporation Election (800) 852-7057
 Franchise Tax Board
 PO Box 942857
 Sacramento CA 94257-0540

Secretary of State
 ss.ca.gov
 Corporation Status (916) 657-5448
 Corporate Name Availability (916) 657-5448
 Corporate Officers (916) 657-5448
 Secretary of State
 1500 11th Street
 Sacramento CA 95814

Settlement Bureau (916) 845-5624
 Fax (916) 845-4747
 Settlement Bureau MS A270
 Franchise Tax Board
 PO Box 3070
 Rancho Cordova CA 95741-3070

Small Business Liaison (916) 845-4669
 Fax (916) 845-5047

Speakers' Bureau
 (Requests for speakers) (916) 845-7565
 Email: speakersbureau@ftb.ca.gov
 Speakers' Bureau
 Franchise Tax Board
 PO Box 520
 Rancho Cordova CA 95741-0520

Suspended Corporation (916) 845-7033
 Fax (916) 845-6377

T

Tax Forms
 Order forms by phone: (800) 338-0505
 Download from the Internet:
 ftb.ca.gov
 Mail: Tax Forms Request
 Franchise Tax Board
 PO Box 307
 Rancho Cordova CA 95741-0307

Tax Informant Hotline (800) 540-3453
ftb.ca.gov/aboutftb/txinform.html

Tax News
 Email: taxnews@ftb.ca.gov
 Tax News Editor
 Franchise Tax Board
 PO Box 2708
 Rancho Cordova CA 95741-2708

Tax Practitioner Hotline (916) 845-7057
 Fax (916) 845-6377

Tax Shelter Hotline (916) 845-4300
 Email: taxshelter@ftb.ca.gov
 ftb.ca.gov/law/tax_shelter/hotline.html

Taxpayer Advocate (800) 883-5910
 Fax (916) 843-6022
 Taxpayer Advocate Bureau
 Franchise Tax Board
 PO Box 157
 Rancho Cordova CA 95741-0157

Trusts, General Information (800) 852-5711

V

Voluntary Disclosure Program (916) 845-3294
 Franchise Tax Board
 PO Box 942857
 Rancho Cordova CA 94257-0540

Voluntary RAR Program (916) 845-4028
 Fax (916) 843-2269
 RAR/VOL MS F310
 Franchise Tax Board
 PO Box 1998
 Rancho Cordova CA 95741-1998

Where to Call or Write



Water's-Edge (916) 845-3940

PO Box 1779

Rancho Cordova CA 95741-1779

Water's-Edge Elections/Termination (916) 845-5568

PO Box 1779

Rancho Cordova CA 95741-1779

Withholding Services and Compliance

Toll-free from the United States **(888)** 792-4900

Local or international

(not toll-free). (916) 845-4900

Fax your forms (916) 845-9512

Email: wscs.gen@ftb.ca.gov

Withholding Services and Compliance

Franchise Tax Board

PO Box 942867

Sacramento CA 94267-0651